

Booking New Distribution Capability (NDC) Fares

NDC stands for New Distribution Capability. When booking seats with our airline partners, we use a Global Distribution System (GDS), to access many different kinds of fares. To make these fares accessible to us via the GDS, the airlines utilize a distribution pathway.

American Airlines and United Airlines previously used the EDIFACT system for this purpose; however, they have now transitioned fares over to NDC for a more modern booking experience.

Pricing an NDC Fare

When pricing out your airfare, you will be able to identify NDC fares by this messaging:

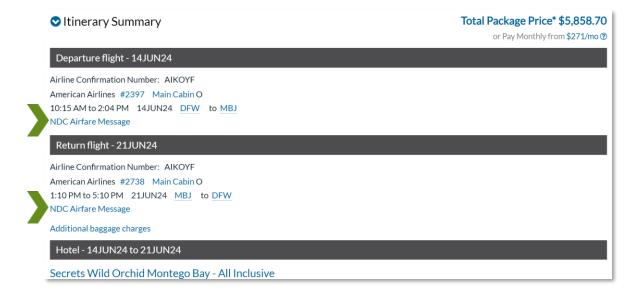
			Current Flight Selection
American Airline	10:15 AM DFW 14JUN24	2:04 PM MBJ Nonstop 14JUN24 Travel tim	ne: 3hr 49min
Fare Type Published Fare	Flight Information Basic Economy - B - #2397	Messaging Non-refundable basic economy fare. Changes, upgrades & seat selection not available. See all restrictions. NDC Airfare Message	Price (Current) \$5,396.72 or Pay Monthly from \$250/mo ? Select
Published Fare	Main Cabin - O - #2397	NDC Airfare Message	+\$172.00 = \$5,568.72 or Pay Monthly from \$258/mo ③ Select

The NDC Airfare Message is a clickable link that provides more details. View the NDC Message here.

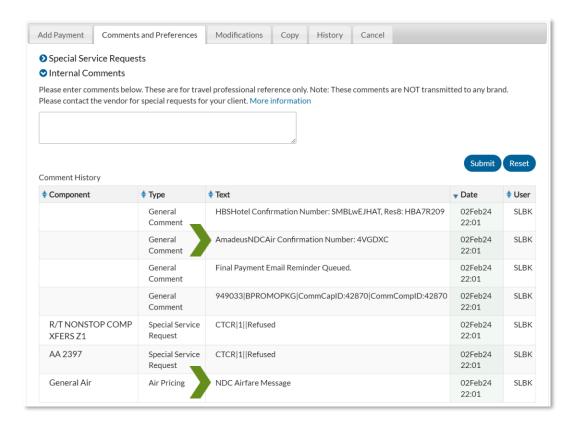
When pricing an NDC Fare, the order or pricing is only available for 30 minutes for AA and 20 minutes for United Airlines. If the fare is not booked within 20 or 30 minutes, you will be unable to proceed and will need to reprice your airfare. You WILL be able to hold the fare as you currently do with other fares by making a reservation and putting it on hold based on payment policies.

Identifying an NDC Fare After Booking

You can easily identify an NDC fare in a booked reservation within the Itinerary Summary panel and in the Itinerary Tools panel under your comments and preferences. The fare type displays within the comment text.



The screenshot below shows an Amadeus NDC air confirmation and an NDC fare advisory within the comments of a booking. To view, go to the Itinerary Tools at the bottom of your booking, expand the Comments and Preferences section, and then open the Comment History. You can also view this from the History tab under Comment History.



Instances that require calling our contact center at 1-866-ALG-DESK (1-866-254-3375)

- Dropping a passenger(s) (no change from current procedure)
- Date of birth (DOB) or gender changes (no change from current procedure)
- Name corrections will be sent to the carrier at 7 days prior to correct. Once that
 correction is done ALGV no longer controls the ticket but can be viewed on the carrier's
 website.
- Rebooking a reservation using NDC air credit MUST be done at the time of cancellation with our Contact Center or we cannot process the change. You must know the new dates when calling the Contact Center.

Important!

If this procedure is not followed, an automatic request for a refund (less a fee, when applicable) will be sent to the airline and any airline credit will be forfeited.

More Important Notes

- If you need to modify NDC air prior to ticketing (payment), you should cancel the reservation and create a new one.
- Seat assignments are not available at the time of booking. You are able to secure free seat assignments after ticketing by going to the carrier's website and selecting the desired seats.
- Existing EDIFACT airline credits cannot be used toward the purchase of an NDC fare.
- You will not be able to use the "Eligible Air Exchange/Waive Penalty" form to reuse your tickets on an NDC fare. As previously noted, you will need to call the contact center.

The ALG Vacations brands are not responsible for errors or omissions. Bookings are subject to the current [Brand] terms and conditions. [Brand] materials (including, but not limited to, names, trademark, service marks, logos, marketing materials, etc.) shall not be used, reproduced, transmitted, or distributed in any way, except with the express written consent of the ALG Vacations brand. CST #2139014-20.